## AMENDMENTS TO THE SPECIFICATION

Please replace the three paragraphs on page 4, lines 14-19 as follows:

- FIGS. 1 and 11 are block diagrams of content resources management systems of the present invention.
- FIGS. 2-10 are flow diagrams of procedures of the content resources management system of the present invention.
- FIG. 12 is a diagram of table data that may be used in the systems or procedures of FIGS. 1–11.
- FIG. 1 is a block diagram of content resources management systems of various embodiments of the present invention.
- FIG. 2 is a top-level flow diagram of procedures of content resources management systems of various embodiments of the present invention.
- FIG. 3 is a flow chart illustrating a procedure for authentication according to various embodiments of the present invention.
- FIG. 4 is a flow chart illustrating a procedure for generating a user's web portal according to various embodiments of the present invention.
- FIG. 5 is a flow chart illustrating a procedure for providing subscriber self-service via a web portal according to various embodiments of the present invention.
- FIG. 6 is a flow chart illustrating a procedure for updating a billing system according to various embodiments of the present invention.
- FIG. 7 is a flow chart illustrating a procedure for creating and editing service elements according to various embodiments of the present invention.
- FIG. 8 is a flow chart illustrating a procedure for creating and editing service bundles according to various embodiments of the present invention.
- FIG. 9A is the first part of a flow chart illustrating a procedure for synchronizing service bundles and network policies according to various embodiments of the present invention.
- FIG. 9B is the second part of a flow chart illustrating a procedure for synchronizing service bundles and network policies according to various embodiments of the present invention.

- FIG. 10 is a flow chart illustrating a procedure for creating virtual domains according to various embodiments of the present invention.
- FIG.11 is a diagram a illustrating a directory structure included in a Directory Server according to various embodiments of the present invention.
- FIG. 12A is the first part of a table containing data that may be used in the systems or procedures of FIGS. 1-11.
- FIG. 12B is the second part of the table in FIG. 12A, the table containing data that may be used in the systems or procedures of FIGS. 1-11.